Practice management shifts in priorities and skills

Over 1,100 physicians shared their experiences on changes in practice management as a result of COVID-19. The shifts in schedules, waiting room protocol and staff safety are priorities as we transition together to maintain safety and quality of care within the healthcare community.

The affects of COVID-19 on the office schedule

- 51% indicate increased time between patient visits
- 41% have increased their pre-visit prep

Many indicated telehealth as having a prevalent impact on office visits

Staff shortages

- 74% indicated having staff shortages due to COVID-19
- 60% selected fear of exposure as a factor
- 55% selected COVID-19 illness or self-isolation as factor
- 41% selected childcare as a factor

Sources for testing and information

- 70%+ both the local health department and the CDC
- 40-50% association or affiliate hospital

And mentions of medical publications and peers

Affect of telehealth on administrative staffing and training

- 60% increased responsibilities
- 57% required additional training
- 22% reduced staff

Affect of COVID-19 on administrative staff responsibilities

- 59% Increased
- 21% Stayed the same with shifts in roles
- 14% Stayed the same
- 6% Decreased

This is the 4th in a series of surveys on the effects of COVID-19 on physicians and their practices. MJH Life Sciences™ is dedicated to creating content that drives decisions and supports physician in improving patient care.

To view all survey infographics go to www.mjhlifesciences.com.